

# IT Financial Management

## BeProfessionalTheClub®

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### Tentang BeProfessionalTheClub®

BeProfessionalTheClub® dan CareerTrack-Training® adalah divisi pelatihan manajemen dari PT.Prosedeem Indonesia—lembaga konsultasi manajemen yang sejak tahun 1995 memfokuskan kegiatannya pada penyelenggaraan pelatihan profesional. Pelatihan yang diselenggarakan oleh BeProfessionalTheClub® & CareerTrack-Training® senantiasa memadukan aktualitas dan kualitas kurikulum (modul) pelatihan, pelayanan yang prima, dan kapabilitas instrukturnya.

Pelatihan yang diselenggarakan oleh BePRO dan CareerTrack senantiasa mengacu pada perkembangan mutakhir dalam pengelolaan perusahaan yang saat ini berorientasi kepada terciptanya *good corporate governance*.

BePRO dan CareerTrack sejak berdiri tahun 1995 senantiasa berusaha mempertahankan kualitas professional training yang tinggi dengan menerapkan adanya check dan control, sehingga professional training yang diselenggarakan dapat

- menjawab kebutuhan para peserta secara komprehensif dan dengan pendekatan aplikatif
- memfokuskan terhadap solusi yang spesifik dan relevan terhadap perkembangan terkini
- memberikan aspek teknik dan aplikatif yang dibawakan oleh para instuktur yang mumpuni
- memfasilitasi kebutuhan soft skill dalam pengembangan karir dan bisnis

Melalui professional training, BePRO dan CareerTrack dapat membantu perusahaan yang ingin berkembang ataupun memperkuat posisi strategisnya dengan memberikan expertise yang dapat meningkatkan kemampuan dalam

- Mengelola prioritas secara efektif
- Membangun budaya kerja yang produktif
- Meningkatkan job value
- Menyelaraskan kemampuan dengan perkembangan serta kebutuhan terkini
- Menciptakan proses, dan professional terbaik bagi perusahaan.

### Web Service Links:

[www.careertrack.training](http://www.careertrack.training)  
[www.ipai.co.id](http://www.ipai.co.id)  
[www.theitmp.com](http://www.theitmp.com)  
[www.lpmsp.org](http://www.lpmsp.org)  
[www.proesdeem.co.id](http://www.proesdeem.co.id)

Instructor: DR, Ir. Fauzi Hasan, MM, MBA, PMP, CISA, CISSP, SSCP, CISM, CGEIT, CPRC, CSCP, CDCP, CITM APICS, Cert. Change Management (APMG)

*This course will delivered in Indonesian and/or English*

Information Technology (IT) has become the central nervous system of virtually every operation in an organisation. The rapidly changing business and technology environment confronts decision makers with the important challenge to justify the required investments, maintain the cost level at an acceptable level whilst not putting long-term IT capacity and agility at stake.

IT Financial Management is the discipline of ensuring that the IT infrastructure is obtained at the most effective price (which does not necessarily mean cheapest) and calculating the cost of providing IT services so that an organization can understand the costs of its IT services. These costs may then be recovered from the customer of the service.

Costs are divided into costing units: Equipment; Software; Organization (staff, overtime; accommodation; transfer costs (costs of 3rd party service providers)

These costs are divided into Direct and Indirect costs and may be Capital or Ongoing.

The practice of IT financial management enables the Service Manager to identify the amount being spent on security countermeasures in the provision of the IT services.

The amount being spent on these countermeasures needs to be balanced with the risks and the potential losses that the service could incur as identified during a business impact assessment and risk assessment.

Management of these costs will ultimately reflect on the cost of providing the IT services and potentially what is charged in the recovery of these costs.

### Objectives

Overall, the basic goal behind IT Financial Management is to offer a truly transparent analysis of what an organization is spending on IT resources. In many cases, this analysis of efficiency is used to create intelligent, metric-based cost-cutting strategies.

For an internal IT organization, the goal is described as:

- To provide cost-effective stewardship of the IT assets and resources used in providing IT services
- For an outsourced IT organization or an IT organization which is run as if it were a separate entity (ie, with full charging) the goal may be described as:
- To be able to account fully for the spend on IT services and to be able to attribute these costs to the services delivered to the organization's customers and to assist management by providing detailed and costed business cases for proposed changes to IT services
- The course enables delegates to understand how an IT Financial Management framework, based on best practice guidelines, can be adopted and adapted within their own organizations.
- To provide proven practical guidance on how to successfully introduce an integrated IT Financial Management framework based on the best practice service lifecycle approach.
- To prepare delegates for the ITIL Foundation Certificate in IT Financial Management examination

### Target Audience

- Managers involved and related in the IT operations
- IT staff and executives involved in risk management and business process improvement
- Information technology professionals involved in projects that are concerned, in part, with the automation of business processes
- IT Managers and Practitioners involved in the strategy, design, and implementation and ongoing delivery of business-used IT services and who require an insight into IT Financial best practice.

### Course Contents & Description

1. IT Financial Management Overview
2. Mission Statement  
Provide budgeting, accounting and charging services to control, manage and recover IT cost and spend.
3. Process Goal  
Achieve the process mission by implementing:
  - ITIL-aligned IT Financial Management policies, processes and procedures
  - Dedicated Financial Management Process Owner
  - Effective IT budget and planning practices
  - Accurate and efficient IT charging and cost recovery for IT services
  - Accurate accounting of IT expenditures and revenues
  - Reporting on the state and health of IT costs and revenues on a regular basis
  - Periodic audits of IT financial information to ensure accuracy
4. Critical Success Factors (CSFs)  
The Critical Success Factors (CSFs) are: Effective stewardship over IT finances
5. Key Activities  
The key activities for this process are:
  - Perform budgeting for IT services and activities.
  - Perform IT accounting activities.
  - Perform IT charging and billing activities.
  - Provide management information about Financial Management quality and operations.
6. Key Performance Indicators (KPIs)  
Examples of Key Process Performance Indicators (KPIs) are shown in the list below. Each one is mapped to a Critical Success Factor (CSF).
7. Effective Stewardship Over IT Finances
  - Overall cost of delivery per customer
  - Percentage of IT costs not accounted for
  - Dollar value of budget variances/adjustments
  - Percentage of IT financial objectives met
  - IT Service Headcount

Your Schedule	Location	Investment/ Person *
January 11-13, 2017	Bandung	IDR 6.750.000
March 21-23, 2017	Jakarta	IDR 6.750.000
May 17-19, 2017	Yogya	IDR 6.750.000
July 17-19, 2017	Jakarta	IDR 6.750.000
Sept 05-07, 2017	Bali	IDR 6.750.000
November 07-09, 2017	Jakarta	IDR 6.750.000

\*Exclude Tax, Transportation & Accommodation

### Lokasi & Ketentuan Pelaksanaan:

**Jakarta:** 46<sup>th</sup>-50<sup>th</sup> Floor Wisma 46 – Jl. Jend Sudirman Kav.1– Jakarta Pusat, Sofyan Hotel Group, ASTON Hotel Group atau hotel lainnya;

**Bali:** B-Hotel atau hotel lainnya;

**Bandung:** KAGUM Hotel Group / ASTON Hotel Group atau hotel lainnya.

**Yogyakarta:** ASTON Hotel Groups atau hotel lainnya.

Perubahan lokasi/tempat akan dikonfirmasikan melalui undangan seminar.

Jumlah peserta minimal (kecuali ditentukan lain) untuk pelaksanaan di Bali 9(sembilan)orang, Yogya 7(tujuh) orang, Bandung 5(lima) orang, Jakarta 3(tiga) orang sesuai konfirmasi yang kami terima seminggu sebelum pelaksanaan. Dalam hal jumlah peserta kurang dari ketentuan minimal tersebut maka keputusan pelaksanaannya dapat dibicarakan kedua belah pihak untuk mendapatkan solusi terbaik.

Bila Anda menginginkan judul training, jadwal dan lokasi yang berbeda dengan yang telah ditentukan di atas silahkan hubungi Service Center kami melalui Tel: 021-574-8889, Fax: 021-574-8888, Mobile Phone/SMS/WA: 08815608163 atau email: [info@beproseminar.com](mailto:info@beproseminar.com) atau [beprosemars@gmail.com](mailto:beprosemars@gmail.com)